# MEMO





DATE: September 25, 2024

FROM: Matney M. Ellis Procurement Director

TO: Board of County Commissioners

SUBJECT: Agreement – Idemia Identity & Security USA LLC.

Submitted for your approval and execution is the attached agreement between the Board of County Commissioners on on behalf of the Tulsa County Juvenile Bureau and Idemia Identity and Security USA, LLC for the purchase of IDEMIA LiveScan System Cabinet FH Tenprint/Palm Capture at a cost of \$23,491 which includes an additional one-year warranty, as further described in the attached.

Respectfully submitted for your approval and execution.

MME / adr

SUBMITTED FOR: The September 30, 2024 BOCC meeting agenda.



September 19th, 2024

Christine Pumphrey Tulsa County Family Center for Juvenile Justice 500 W Archer St. Tulsa, OK 74103 918-596-5901 cpumphrey@tulsacounty.org

### Reference No. IDOK-L091924-03

IDEMIA is pleased to provide Tulsa County Family Center for Juvenile Justice with the following price quote for the IDEMIA LiveScan System equipped with the accepted standard Oklahoma State Bureau of Investigation (OSBI) software.

# **IDEMIA's fully integrated LiveScan solution provides Tulsa County Family Center for Juvenile Justice the following features and benefits:**

- Single-source vendor for all components of the LiveScan solution, including the AFIS interface
- Digital image capture of upper, lower and writer's palms, slaps and rolls
- Mugshot Capture available
- Full compliance with OSBI AFIS, FBI IAFIS/NGI EBTS and ANSI/NIST image standards
- Automatic fingerprint sequencing and duplicate print checking before scanning is completed, ensuring data integrity
- Quick check, review, and edit can be performed on each print
- All LiveScan Systems include on-site installation, training, and 1 year on-site warranty







IDEMIA's on-going commitment to customer satisfaction and the delivery of the highest level of support in the industry is demonstrated by our placing resources **in the field** near the customer to provide on-site customer support.

Our standard warranty is 1 Year on-site for both parts and labor. Should Tulsa County Family Center for Juvenile Justice report a problem, IDEMIA will dispatch the IDEMIA Representative from our Oklahoma City, Oklahoma office to go on-site to resolve the problem as Since 1993, IDEMIA has been the sole provider of the OSBI State AFIS System

Table 1. Pricing / Maintenance

opposed to other vendors who send a "box with a replacement part". We send a highly trained support representative to provide problem resolution. This ensures that Tulsa County Family Center for Juvenile Justice staff members are not burdened with the added task of "parts replacement".

IDEMIA proposes the equipment and services described in Tables 1 . Tables 1 show Palm Capture Systems.

# Tenprint/Palm Capture - Table 1

Tenprint / Palm Capture – Fixed Height (FH) Cabinet

	Description	Unit Price
LS-F-53ED-22T LS-CSTX-OSBI LS-COMX-SMTP-SSL LS-COMX-POP3 LS-F-MUG LS-UPS LS-PRNT-M LS-PRNT-M LS-PRNT-M-TRAY LS-IAT-CUSTOM LS-FREIGHT-CAB	<ul> <li>IDEMIA LiveScan System Cabinet FH Tenprint/Palm Capture, including:</li> <li>IDEMIA LiveScan System Software</li> <li>FBI Appendix F Certified Tenprint/Palm 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology</li> <li>Computer, Touch screen monitor, keyboard</li> <li>Ruggedized Cabinet fixed-height with foot pedal for hands free advancement</li> <li>UPS</li> <li>Mugshot Capture (Camera, Software, Housing)</li> <li>Printer Black &amp; White Tenprint Card, Duplexer-Tray</li> <li>Standard OSBI Workflows and Profiles</li> <li>Installation / On-site Training</li> <li>Warranty: 1 Year On-site Advantage Solution warranty, 9X5, Next day on-site response and parts replacement</li> <li>Freight</li> </ul>	\$21,174
LS-F-53ED-MAINT-95	<b>Optional Annual Maintenance:</b> (to start after 1 <sup>st</sup> Year Warranty) 1 Year On-site <b>Advantage</b> Solution, 9X5, Next day on-site response and parts replacement	\$2,317

## **Customer Responsibilities**

Tulsa County Family Center for Juvenile Justice is responsible for the following:

• Providing necessary facility resources required for equipment installation and operation including access, space, environmental control, electrical power and networking.

• Providing a technical point of contact for IDEMIA who will be the primary person responsible for providing and/or coordinating obtainment of site installation pre-requisite information such as network information, IP addresses, power information, etc.

• Installation, testing and troubleshooting any network communication connections, lines and/ or Tulsa County Family Center for Juvenile Justice network devices.

• To obtain and maintain the required transmission lines and hardware for remote communications to and from the necessary agencies.

- Compliance with OSBI requirements using OSBI approved method for electronic transfer
- Obtaining all required authorizations for connecting to the OSBI AFIS.
- Completion and return of IDEMIA pre-install documentation to IDEMIA Program Team.

#### Reference: IDOK-L091924-03

• Printer supplies such as ink and toner cartridges (consumables) are Tulsa County Family Center for Juvenile Justice responsibility. IDEMIA does not offer or resell these items.

### Assumptions

In developing this price quote, IDEMIA has made the following assumptions:

• With the exception of the OSBI AFIS, there are no external interfaces to support which includes but is not limited to records management system, booking system, mugshot system, etc.

• An inter-agency agreement between OSBI and Tulsa County Family Center for Juvenile Justice will be in place.

• Tulsa County Family Center for Juvenile Justice will provide all necessary communication to connect to OSBI. This includes, but is not limited to hubs, routers, modems, etc.

• LiveScan System shipment and On-site Installation Services will be scheduled <u>after network</u> <u>connectivity</u> to OSBI has been established and verified <u>and</u> IDEMIA's Program team has received the completed pre-install documentation from Tulsa County Family Center for Juvenile Justice.

The following items are not included in the scope of IDEMIA's pricing and will be quoted based on current service rates in effect at the time of request: (a) requests for IDEMIA assistance / completion of any agency or governing body required security documentation, surveys or questionnaires; (b) requests for IDEMIA support and potential resolution of issues resulting from agency vulnerability assessments, penetration testing and/or security audits.

Additional engineering efforts by IDEMIA beyond the scope of the standard product will be quoted based on current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for the Tulsa County Family Center for Juvenile Justice database or any programming, scripting, or review of programs beyond work quoted above are excluded from this offer.

**Prices exclude any and all state, or local taxes, or other fees or levies.** Customer payments are due to IDEMIA within 20 days of the date of the invoice.

Product purchase will be governed by the IDEMIA Agreement, a copy of which is attached. No subsequent purchase order can override such terms. Nothing additional shall be binding upon IDEMIA unless a subsequent agreement is signed by both parties.

Firm delivery schedules will be provided upon receipt of a purchase order <u>and</u> IDEMIA receipt of completed pre-install documentation.

IDEMIA reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however, such equipment is unavailable, IDEMIA will make its best effort to provide a suitable replacement.

## Pricing valid through: October 19th, 2024

Purchase orders should be sent to IDEMIA by electronic mail or U.S. postal mail to:

IDEMIA 14 Crosby Dr., 2<sup>nd</sup> Floor Bedford, MA 01730 Email: <u>Gregory.Baldwin@us.idemia.com</u> | anamtkorders@us.idemia.com

Please direct all questions and order correspondence to:

Gregory Baldwin IDEMIA Inside Sales Email: Gregory.Baldwin@us.idemia.com | Tel: (260) 443-9285

We look forward to working with you.

Sincerely,

Casey Mayfield Sr. Vice President Justice and Public Safety - IDEMIA Identity & Security USA LLC

# Advantage Solution Support

The following table provides a summary of the maintenance services and support available during warranty and following warranty expiration. Initial warranty period is 1 year from the date of installation.

Support Features	Warranty	Post Warranty
Software Support 9X5*	Included in Warranty	Available for purchase
Unlimited Telephone Technical Support		ν
2 Hour Telephone Response Time		ν
Remote Dial-in Analysis		
Software Standard Releases		ν
Software Supplemental Releases	$\checkmark$	$\checkmark$
Automatic Call Escalation		ν
Software Customer Alert Bulletins	$\checkmark$	$\checkmark$
Hardware Support – On-site 9X5*	Included in Warranty	Available for purchase
On-Site Response	24-hours	$\checkmark$
On-Site Corrective Maintenance		$\checkmark$
On-Site Parts Replacement	$\checkmark$	$\checkmark$
Preventive Maintenance		ν
Escalation Support	$\checkmark$	$\checkmark$
Hardware Service Reporting	$\checkmark$	N
Hardware Customer Alert Bulletins		N
Parts Support	Included in Warranty	Available for purchase
Advanced Exchange Parts Replacement	$\checkmark$	$\checkmark$
Telephone Technical Support for Parts Replacement	$\checkmark$	$\checkmark$
Parts Customer Alert Bulletins		V
Software Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional	Optional
Hardware Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional	Optional

\*Customer local time

By signing this signature block below, Tulsa County Family Center for Juvenile Justice agrees to the terms and pricing stated in this price quote for the products and services as referenced above. My signature below constitutes the acceptance of this offer and authorizes IDEMIA to ship and provide these products and services.

Sigr	nature Author	ization for Order:				
	Signature	FSall	ice .	_		
	Name	Stan Sallee, Chairma	n	_		
	Date	9/30/2024		_		
	Total Purc	hase Price (including any	Options): \$_ <u>\$23,491</u>			
	PLEASE E	ENTER TOTAL ORDE	R AMOUNT ON THE LINE AE	OVE		
Plea	ase provide B	illing Address:	ASSISTANT DISTRICT ATTORNEY Andrew C. Mihelich			
-	Tulsa Count	y Juvenile Detention Hom	e			
-	500 W Arche	er, Tulsa, Oklahoma 7410	3			
-	Billing Contact name Christine Pumphrey					
-	Telephone n	umber(918)596-5901		_		
	Email cpui	mphrey@tulsacounty.org		_		
-	Che	eck if Billing Address is sa	ame as Shipping Address: X	_		
Plea	ase provide S	hipping Address (if differe	ent from Billing Address):			
-				_		
-						
	Technical Co	ontact name		_		
-	Telephone n	umber ( )				
-	Email			_		
-						

# Idemia Identity & Security USA LLC Short Form Sales Agreement

1. <u>Scope</u>. Idemia Identity & Security USA LLC, ("IDEMIA" or "Seller") having a place of business at 11951 Freedom Drive, Suite 1800, Reston, Virginia 20190 and \_\_\_\_\_\_

\_\_\_\_\_, ("Customer"), having a place of business at \_\_\_\_\_

\_\_\_\_\_, enter into this Sales Agreement ("Agreement"), pursuant to which IDEMIA will sell to Customer and Customer will purchase from Seller the equipment, parts, software, or services related to the equipment (e.g., installation) described in Seller's Proposal or Letter Quote dated \_\_\_\_\_\_. These terms and conditions, together with the Proposal or Quote, comprise the "Agreement." Customer may indicate its acceptance of this Agreement by signing below or by issuing a purchase order that refers to either the Proposal/Quote responds. Only these terms and conditions apply to the transaction, notwithstanding any inconsistent or additional terms and conditions contained in the purchase order or Customer solicitation.

Price, Payment and Sales Terms. The Contract Price is U.S. 2 23,491 , excluding applicable sales, use, or \$ similar taxes. Seller will submit invoices to Customer for products when they are shipped and, if applicable, for services when they are performed. Customer will make payments to Seller within twenty (20) days after the invoice date. Unless otherwise stipulated with the Seller when an Order is accepted, the Equipment will be delivered by Seller "FCA" (Free Carrier), with named place being the Seller's premises where the Goods are being dispatched, (Incoterms 2010). Title to the Equipment will pass to Customer upon payment in full of the Contract Price as outlined above, except that title to Software will not pass to Customer at any time. Risk of loss will pass to Customer upon delivery of the Equipment to the Customer at the agreed named place of delivery in accordance with the Incoterm in the contract. Seller will pack and ship all Equipment in accordance with good commercial practices.

3. <u>Software</u>. If this transaction involves software, any software owned by Seller ("IDEMIA Software") is licensed to Customer solely in accordance with Seller's Software License Agreement ("SLA"), which is attached as Exhibit A and incorporated herein by this reference. Any software owned by a third party ("Non-IDEMIA Software") is licensed to Customer in accordance with the standard license, terms, and restrictions of the copyright owner unless the owner has granted to Seller the right to sublicense its software pursuant to the SLA, in which case the SLA applies and the owner will have all rights and protections under the SLA as the Licensor. Seller makes no representations or warranties of any kind regarding Non-IDEMIA Software.

# 4. <u>Express Limited Warranty and Warranty Disclaimer</u>. IDEMIA Software is warranted in accordance with the SLA.

5. <u>Delays and Disputes</u>. Neither party will be liable for its nonperformance or delayed performance if caused by an event, circumstance, or act of a third party that is beyond a party's reasonable control (a "Force Majeure"). Each party will notify the other if it becomes aware of a Force Majeure that will significantly delay performance. The parties will try to settle any dispute arising from this Agreement (except for a claim relating to intellectual property or breach of confidentiality) through good faith negotiations. If necessary, the parties will escalate the dispute to their appropriate higher-level managers. If negotiations fail, the parties will jointly select a mediator to mediate the dispute and will share equally the mediation costs. Neither party will assert a breach of this Agreement without first giving the other party written notice and a thirty (30) day period to cure the alleged breach.

6. <u>LIMITATION OF LIABILITY</u>. Except for personal injury or death, Seller's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the purchase price of the products or services for which losses or damages are claimed. SELLER WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT, THE SALE OR USE OF THE PRODUCTS, OR THE PERFORMANCE OF SERVICES BY SELLER PURSUANT TO THIS AGREEMENT. No action for contract breach or otherwise relating to the transactions contemplated by this

# Agreement may be brought more than one year after the accrual of the cause of action. This limitation of liability survives the expiration or termination of this Agreement.

Confidential Information and Preservation of Proprietary Rights. The SLA governs software confidentiality. As to any other information marked "Confidential" and provided by one party to the other, the receiving party will maintain the confidentiality of the information and not disclose it to any third party; take necessary and appropriate precautions to protect the information; and use the information only to further the performance of this Agreement. Confidential information is and will remain the property of the disclosing party, and no grant of proprietary rights in the confidential information is given or intended. Seller, any copyright owner of Non-IDEMIA Software, and any third party manufacturer own and retain all of their proprietary rights in the equipment, parts and software, and nothing herein is intended to restrict their proprietary rights. Except as explicitly provided in the SLA, this Agreement does not grant any right, title or interest in Seller's proprietary rights, or a license under any Seller patent or patent application. Nothing in this paragraph shall be construed to prevent Customer from complying with the Oklahoma Open Records Act.

8. <u>Miscellaneous</u>: Each party will comply with all applicable laws, regulations and rules concerning the performance of this Agreement or use of the products to the extent they do not conflict with the laws of the United States. This Agreement and the rights and duties of the parties will be governed by and interpreted in accordance with the laws of the State in which the products are installed to the extent they do not conflict with the laws of the United States. This Agreement constitutes the entire agreement of the parties regarding this transaction, supersedes all previous agreements and proposals relating to this subject matter, and may be amended only by a written instrument executed by both parties. Seller is not making, and Customer is not relying upon, any representation or warranty except those expressed herein. There are no certifications or commitments binding Seller applicable to this transaction unless they are in writing and signed by an authorized signatory of Seller.

Idemia Identity & Security USA LLC ("SELLER"):						
Signed						
Name Casey Mayfield						
Title Senior VP Justice and Public Safety						
Date 09/23/2024						
NAME ("CUSTOMER")						
SignedSallce						
Name <u>Stan Sallee</u>						
Title <u>Chairman</u>						
Date 9/30/2024						

APPROVED AS TO FORM/ LEGALITY Autor Athlith ASSISTANT DISTRICT ATTORNEY

Andrew C. Mihelich

Attest:



Michael Willis, County Clerk

#### Reference: IDOK-L091924-03

#### EXHIBIT A – SOFTWARE LICENSE AGREEMENT

In this Exhibit A, the term "Licensor" means Idemia Identity & Security USA LLC, ("IDEMIA"); "Licensee," means the Customer; "Primary Agreement" means the agreement to which this exhibit is attached (IDEMIA Short Form Sales Agreement); and "Agreement" means this Exhibit and the applicable terms and conditions contained in the Primary Agreement. The parties agree as follows:

For good and valuable consideration, the parties agree as follows:

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1.1 "Designated Products" means products provided by IDEMIA to Licensee with which or for which the Software and Documentation is licensed for use.

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1.3 "Open Source Software" means software with either freely obtainable source code, license for modification, or permission for free distribution.

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1.5 "Primary Agreement" means the agreement to which this exhibit is attached (IDEMIA Short Form Sales Agreement).

1.6 "Security Vulnerability" means a flaw or weakness in system security procedures, design, implementation, or internal controls that could be exercised (accidentally triggered or intentionally exploited) and result in a security breach such that data is compromised, manipulated or stolen or the system damaged.

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#### Reference: IDOK-L091924-03

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6.3. Warranty claims are described in the Primary Agreement.

6.4. The express warranties set forth in this Section 6 are in lieu of, and IDEMIA disclaims, any and all other warranties (express or implied, oral or written) with respect to the Software or Documentation, including, without limitation, any and all implied warranties of condition, title, non-infringement, merchantability, or fitness for a particular purpose or use by Licensee (whether or not IDEMIA knows, has reason to know, has been advised, or is otherwise aware of any such purpose or use), whether arising by law, by reason of custom or usage of trade, or by course of dealing. In addition, IDEMIA disclaims any warranty to any person other than Licensee with respect to the Software or Documentation.

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8.2 Within thirty (30) days after termination of this Agreement, Licensee must certify in writing to IDEMIA that all copies of the Software have been removed or deleted from the Designated Products and that all copies of the Software and Documentation have been returned to IDEMIA or destroyed by Licensee and are no longer in use by Licensee.

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applicable to the particular procuring agency and procurement transaction.

#### SECTION 10. CONFIDENTIALITY

Licensee acknowledges that the Software and Documentation contain IDEMIA's valuable proprietary and Confidential Information and are IDEMIA's trade secrets, and that the provisions in the Primary Agreement concerning Confidential Information apply.

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11.2. COMPLIANCE WITH LAWS. Licensee acknowledges that the Software is subject to the laws and regulations of the United States and Licensee will comply with all applicable laws and regulations, including export laws and regulations of the United States. Licensee will not, without the prior authorization of IDEMIA and the appropriate governmental authority of the United States, in any form export or reexport, sell or resell, ship or reship, or divert, through direct or indirect means, any item or technical data or direct or indirect products sold or otherwise furnished to any person within any territory for which the United States and export license or other governmental approval. Violation of this provision is a material breach of this Agreement.

11.3. GOVERNING LAW. This Agreement is governed by the laws of the United States to the extent that they apply and otherwise by the internal substantive laws of the State to which the Software is shipped if Licensee is a sovereign government entity, to the extent they do not conflict with the laws of the United States, or the internal substantive laws of the State of Delaware if Licensee is not a sovereign government entity. The terms of the U.N. Convention on Contracts for the International Sale of Goods do not apply. In the event that the Uniform Computer Information Transaction Act, any version of this Act, or a substantially similar law (collectively "UCITA") becomes applicable to a party's performance under this Agreement, UCITA does not govern any aspect of this Agreement or any license granted under this Agreement. The governing law will be that in effect prior to the applicability of UCITA.

11.4. THIRD PARTY BENEFICIARIES. This Agreement is entered into solely for the benefit of IDEMIA and Licensee. No third party has the right to make any claim or assert any right under this Agreement, and no third party is deemed a beneficiary of this Agreement. Notwithstanding the foregoing, any licensor or supplier of third party software included in the Software will be a direct and intended third party beneficiary of this Agreement.

11.5. PREVAILING PARTY is prohibited by Article 10, Sec

26, of Oklahoma Constitution (contingent expense which

may fall upon a future fiscal year).

11.6 SURVIVAL. Sections 4, 5, 6.3, 7, 8, 9, 10, and 11 survive the termination of this Agreement.